



## **Virgin Islands Ear, Nose & Throat**

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### **DISCRIMINATION IS AGAINST THE LAW**

Virgin Islands Ear, Nose & Throat complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Virgin Islands Ear, Nose & Throat does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Virgin Islands Ear, Nose & Throat provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact Jana Blake.

If you believe that Virgin Islands Ear, Nose & Throat has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jana Blake,  
Civil Rights Coordinator  
PO Box 12390  
St Thomas, VI 00801  
Phone: 340-774-8881  
Fax: 340-776-9807  
jblake@entvi.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jana Blake is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW.,  
Room 509F, HHH Building,  
Washington, DC 20201,  
1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.